

Agilent Drivers for Waters Empower Chromatography Data System

Getting Ready

General Information

NOTE

Waters, Empower, and LAC/E are trademarks of Waters Corporation.

The Agilent Drivers for Waters Empower enable Agilent Instrument Control in Waters Empower™ 3 Chromatography Data System (CDS). The Agilent Drivers for Waters Empower are the successor of ICF Support Layer (ICF SL), the Waters Corp. integration layer for Agilent's ICF.

Your package includes:

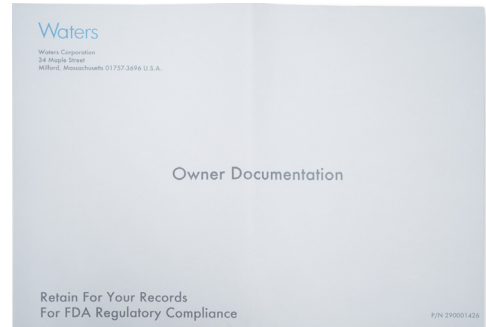
- For M8509AA Agilent Drivers Upgrade for Waters CDS:
An authorization code for the Agilent download portal SubscribeNet (<https://agilent.subscribenet.com>). To download the integration layer software Agilent ICF Support Layer for Waters CDS (WICF), navigate to section **Product List > Agilent Drivers for Non-Agilent CDS**, Product **Agilent Drivers for Waters Empower**.



- For M8407AA and M8507AA Agilent Drivers for Waters Empower LC or GC:
In addition to the authorization code, this also includes one technique-specific Waters Instrument Connection License (ICL). This paper-based license is activated via the Waters Licensing platform. Support for the ICL activation is handled by Waters.

NOTE

This license is included in the Waters envelope, labeled "Owner Documentation".



For details on support ownership, a joint customer letter from Agilent Technologies and Waters Corporation is available. Please contact your Agilent sales or support representative.

SubscribeNet Registration Steps

- 1 Go to the Agilent SubscribeNet webpage <https://agilent.subscribenet.com>.
- 2 Select **SubscribeNet new account registration >CLICK HERE**. If you already have a SubscribeNet account, proceed with "Add additional Authorization Codes" on page 3.

The image shows a screenshot of the Agilent SubscribeNet registration process. On the left, the 'Electronic Software and License Delivery' page is visible, with a 'Registration Information' section. A red box highlights a 'CLICK HERE to register' link. To the right, a 'Software Entitlement Certificate' document is shown, featuring a label area and Japanese text. The certificate includes the Agilent logo, the title 'Software Entitlement Certificate', and instructions for users to place a label on the document. It also contains a barcode and the Agilent logo at the bottom.

- 3 Enter details as prompted, including the Authorization Code from the Software Entitlement Certificate for the first software product to be added.
- 4 Click **Submit**.
You will receive an email with your username and password. If you do not receive an email within 15 min, first check your email Spam and Junk folders. If you cannot find the email, contact subscribenet_support@agilent.com.
- 5 Open the email and click the SubscribeNet link.
- 6 Enter your **Login ID** (the email address you registered with) and **Password**.
- 7 Click **Login**.
- 8 Follow the prompts and change the password.
- 9 Once you have successfully logged on to SubscribeNet, you will see all your entitlements. One of it will be the Agilent Drivers for Waters Empower.

Add additional Authorization Codes

- 1 Log in to <https://agilent.subscribenet.com>.
- 2 Click **Licenses > Register Authorization Code** and enter the additional code in the designated box.
- 3 Click Submit.
- 4 Repeat steps 2 and 3 for each additional purchased software product.

Technical Support and Further Information

Agilent Technologies

- General product information
 - Agilent Drivers for Waters Empower: <http://www.agilent.com/chem/ade>
 - ICF: <http://www.agilent.com/chem/icf>
 - ICF Software Status Bulletin (SSB):
[https://www.agilent.com/cs/library/support/Patches/SSBs/Agilent_Instrument_Control_Framework_\(ICF\).html](https://www.agilent.com/cs/library/support/Patches/SSBs/Agilent_Instrument_Control_Framework_(ICF).html)
 - WICF /Agilent Drivers for Waters Empower Software Status Bulletin (SSB):
https://www.agilent.com/cs/library/support/Patches/SSBs/Agilent_ICF_Support_Layer_for_Waters_CDS_WICF.html
- Learning
 - Agilent University: <https://www.agilent.com/en/training-events/events/agilent-education>
(e.g. GC-MULTI-1120 - Agilent GC and GC Sampler Control in Non-Agilent Data Systems)
 - Technical and Application Notes: see <http://www.agilent.com/chem/ade>
Literature >Technical Overviews e.g.
 - Controlling the Agilent Multisampler in Empower
 - Vialsampler Vial Drawer Configuration in Empower
 - Performing Manual Injection (LC) in Empower
 - Agilent ELSD in Empower
 - Using Fraction Collection in Empower
 - Using ISET in Empower
 - Emulation via ISET of the Agilent 1100 Series LC through Waters Empower
 - Agilent 7100 Capillary Electrophoresis in Empower
 - Using High Dynamic Range (HDR) in Empower
 - Agilent InfinityLab LC Series Multicolumn Thermostats and Column Usage in Empower
- Help and support
 - Agilent Support Webpage: <https://www.agilent.com/en/support>
 - Agilent Knowledge Portal: <https://community.agilent.com/knowledge/>
 - Agilent Community: <https://community.agilent.com>
 - Contact Us: <https://www.agilent.com/en/contact-us/page>

Waters Corporation

- ICF Support Layer User documentation (e.g. Release Notes and Readme) via
 - Waters Webpage <https://www.waters.com>
 - ICF Support Layer Installation Media
- Waters knowledgebase for ICF SL (<https://support.waters.com/>)

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